



- Don't remove it until you are bringing it in to be exchanged.
- When you do need to unplug it to bring it in, turn the socket off first and gently and carefully remove it.

We sincerely apologise for any concerns this may cause. We are working with our supplier to get replacement plugs as soon as possible and ensure the causes of this issue are made clear to us in order to avoid any repetition.

We will be in contact as soon as they are available which we are hoping will be early next week.