

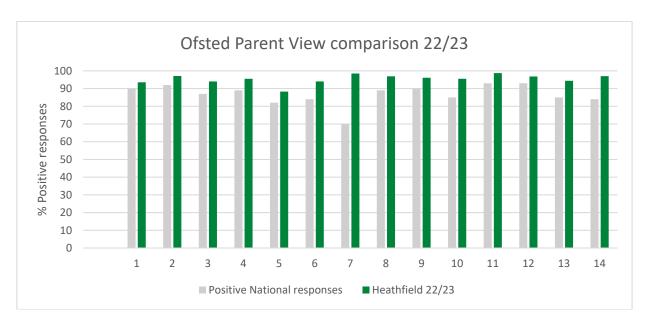
Parental Feedback Summary 2022/23

The following document refers to feedback collected through our annual surveys to parents and carers following subject feedback evenings. As a College we use questions provided by Ofsted to allow us to compare results year on year and also compare outcomes of surveys to the national picture.

Data for the 2022/23 academic year is based on 630 responses to the parent/carer survey and includes feedback from all year groups.

National Comparison

The chart below shows the positive responses (strongly agree and agree) to our parent survey compared to national averages of maintained secondary schools and academies.



Heathfield data is from September 2022 to July 2023. Ofsted data is based on Parent View submissions during the same period. Parent survey questions can be found below.

Positives in 2022/23

- Positive feedback is above national feedback in all 14 of the Ofsted parent survey questions with an average of +8.5% in positive responses across all questions compared to National data. This is a slight increase in last year's comparison to National average data (from +8.1%)
- 97% of parents who responded to the survey would recommend the college to another parent.

Heathfield Parent/Carer positive responses 2021/22 (comparison to National responses)

Question	Ofsted parent view question	Heathfield 21/22	<u>National</u> responses	<u>%</u> Difference
no.	Orsted parent view question	<u>Z 1/ZZ</u>	responses	Difference
1	My child is happy at the school	94%	90%	+4%
2	My child feels safe at the school	97%	92%	+5%
3	This school make sure its pupils are well behaved	94%	87%	+7%
4	My child has been bullied and the school dealt with the bullying quickly and effectively (data includes a 'no bullying encountered' response).	96%	89%	+7%
5	The school makes me aware of what my child will learn during the year.	88%	82%	+6%
6	When I have raised concerns with the school they have been dealt with properly.	94%	84%	+10%
7	The school gives my SEND child the support they need to succeed	99%	70%	+29%
8	The school has high expectations for my child	96%	89%	+7%
9	My child does well at this school	96%	90%	+6%
10	The school lets me know how my child is doing	96%	85%	+11%
11	There is a good range of subjects available to my child at this school	99%	93%	+6%
12	My child can take part in clubs and activities at this school	97%	93%	+6%
13	The school supports my child's wider personal development	94%	85%	+9%
14	Would you recommend this school to another parent?	97%	84%	+13%

Focus areas for development from feedback this year

1) 'The school makes me aware of what my child will learn during the year.' (2022/23 positive feedback = 88%)

Actions:

- Embedding the use of termly 'Knowledge Organisers' for each subject in order to provide
 information to parents on what is being covered each term and how these can aid in supporting
 with home learning.
- Clarity on what is expected of every homework task and information of this shared with parents and on the college website.
- Actively exploring moving to a single platform in order to make accessing information simpler for parents/carers.
- Adapted our Heathfield Headlines to share an update on Key Stage 3 Subject content in every edition and Key Stage 4 and 5 subject updates on a regular rotation.

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