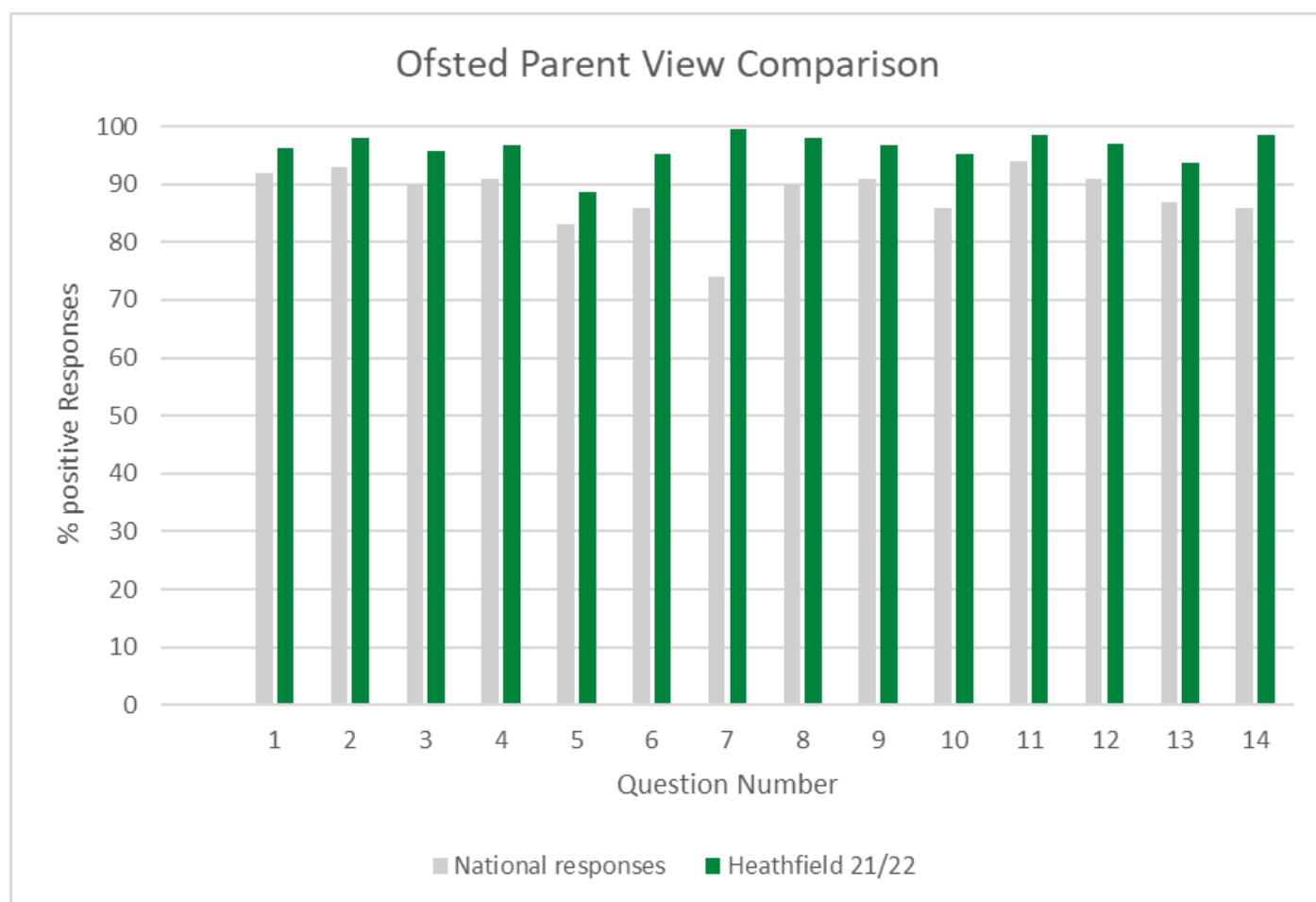


The following document refers to feedback collected through our annual surveys to parents and carers following subject feedback evenings. As a College we use questions provided by Ofsted to allow us to compare results year on year and also compare outcomes of surveys to the national picture.

Data for the 2021/22 academic year is based on 681 responses to the parent/carers survey (an increase from the 453 responses collected last academic year) and includes feedback from all year groups.

National Comparison

The chart below shows the positive responses (strongly agree and agree) to our parent survey compared to national averages of maintained secondary schools and academies.



Heathfield data is from September 2021 to July 2022. Ofsted data is based on Parent View submissions during the same period. Parent survey questions can be found on the following page.

Positives in 2021/22

- Positive feedback is above national feedback in all 14 of the Ofsted parent survey questions with an average of +8.1% in positive responses across all questions compared to National data.
- 98.5% of parents who responded to the survey would recommend the college to another parent.

Heathfield Parent/Carer positive responses 2021/22

(comparison to National responses)

| <u>Question no.</u> | <u>Ofsted parent view question</u> | <u>Heathfield 21/22</u> | <u>National responses</u> | <u>% Difference</u> |
|---------------------|--|-------------------------|---------------------------|---------------------|
| 1 | My child is happy at the school | 96.1% | 92% | +4.1% |
| 2 | My child feels safe at the school | 98% | 93% | +5% |
| 3 | This school make sure its pupils are well behaved | 95.8% | 90% | +5.8% |
| 4 | My child has been bullied and the school dealt with the bullying quickly and effectively (data includes a 'no bullying encountered' response). | 96.7% | 91% | +5.7% |
| 5 | The school makes me aware of what my child will learn during the year. | 88.6% | 83% | +5.6% |
| 6 | When I have raised concerns with the school they have been dealt with properly. | 95.3% | 86% | +9.3% |
| 7 | The school gives my SEND child the support they need to succeed | 99.6% | 74% | +25.6% |
| 8 | The school has high expectations for my child | 98% | 90% | +8% |
| 9 | My child does well at this school | 96.7% | 91% | +5.7% |
| 10 | The school lets me know how my child is doing | 95.3% | 86% | +9.3% |
| 11 | There is a good range of subjects available to my child at this school | 98.6% | 94% | +4.6% |
| 12 | My child can take part in clubs and activities at this school | 97.1% | 91% | +6.1% |
| 13 | The school supports my child's wider personal development | 93.6% | 87% | +6.6% |
| 14 | Would you recommend this school to another parent? | 98.5% | 86% | +12.5% |

'You said...we did': Focus areas for development from last academic year (2021/22)

1) 'The school makes me aware of what my child will learn during the year.'

(2020/21 positive feedback = 81.4%)

Actions:

- *Improving the College website further to provide information on "The Heathfield Curriculum". https://www.heathfieldcc.co.uk/?page_id=390614 along with subject specific maps giving information on topics taught across the year.*
- *Dedicated subject pages in Heathfield Headlines to ensure parents/carers are aware of what is being taught in the subject during the academic year and are provided with suggestions and strategies to support their child in each subject.*

Resulting positive feedback 2021/22 = 88.6% (increase of 7.2% from last year)

2) 'My child can take part in clubs and activities at this school.'

(2020/21 positive feedback = 94.7%)

Actions:

- *Re-establish our wider and extra-curricular offers post Covid to ensure all students have a breath of activities to become involved in outside of lessons.*
- *Continue to actively promote all opportunities in College through the wider and super curriculum strategies*

Resulting positive feedback 2021/22 = 97.1% (increase of 2.4% from last year)

Focus areas for development from feedback this year

1) 'The school makes me aware of what my child will learn during the year.'

(2021/22 positive feedback = 88.6%)

Actions:

- *Continued promotion of information related to "The Heathfield Curriculum". https://www.heathfieldcc.co.uk/?page_id=390614 along with the subject specific maps giving information on topics taught across the year.*
- *Developing the use of termly 'Knowledge Organisers' for each subject in order to provide information to parents on what is being covered each term and how these can aid in supporting with home learning.*
- *Improved clarity on what is expected of every homework task and information of this shared with parents and on the college website.*
- *Actively exploring moving to a single platform in order to make accessing information simpler for parents/carers.*