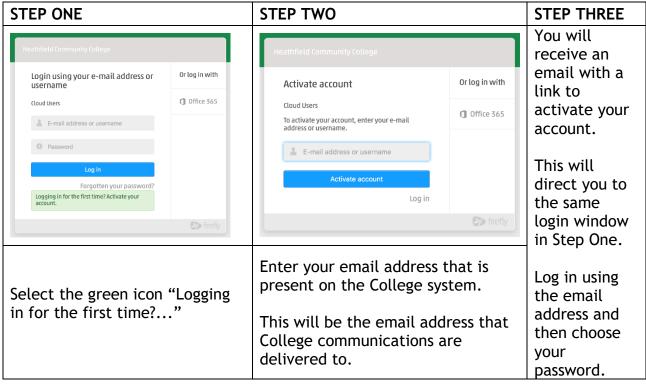
30 September 2021 HWD/Manage/SIMSIT/lca

Dear Parent/Carer

As you are aware we use Firefly as a tool for setting homework, classwork and for sharing resources. As parents and carers you will be able to access Firefly to support your child with the completion of their homework. If you have not yet set up a parent account for Firefly, please use the following details to access your Firefly account. If you have any queries or questions please see the Frequently Asked Questions at the end of this letter. You will also be able to see classwork and homework tasks, timetable information, praise and consequence data, including any missed homework and missing equipment marks and school reports can also be accessed via Firefly.

To log onto the system please visit the College Website <u>www.heathfieldcc.co.uk</u>. Under the Parent dropdown menu item select "Firefly". This will direct you to the Firefly log in page.













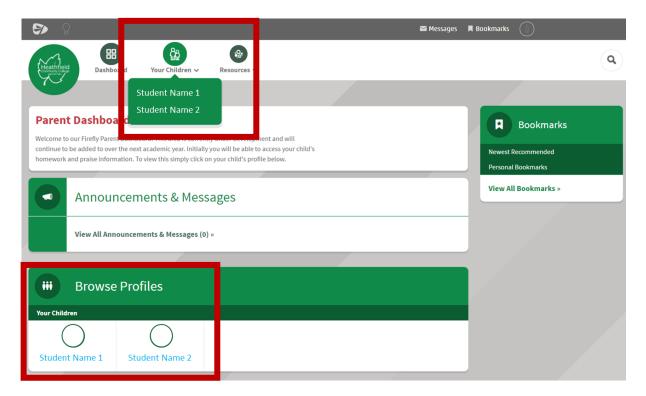




Distinguished School



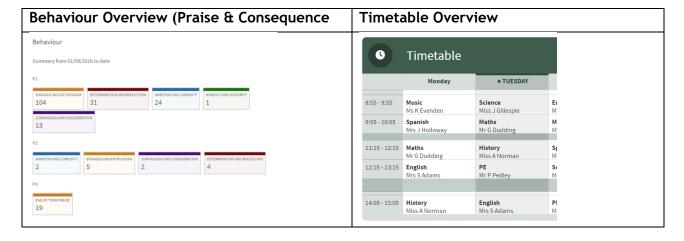
When logged on you will be presented with the Parent Dashboard. This dashboard will give you access to the key features of Firefly for your use. To view information on your child simply click on "Your Children" on the top menu or select your child under the "Browse Profiles" heading.



Viewing your child's profile will enable you to access:

- Praise Data
- Consequence Data (including missed homework and missing equipment)
- Task Information
- Timetable Information
- Progress Reports

Praise details will be shown using the College P1, P2 and P3 system. The number represents the total number of praises received for each Heathfield Habit and you will be able to see which teacher or subject has awarded the praise. This will be the same for consequence data showing the teacher or subject that has issued a consequence mark. These figures will update overnight when the system updates in College. The timetable will highlight the subject and teacher per day.



Tasks Overview

Tasks Set For



Tasks can be set for students to complete in lessons or at home. The title of the task should highlight whether it is classwork or homework and students are able to mark a task as completed. To look at completed tasks please select the link at the bottom of the task details window for further information.

View All Tasks for »

Simple guides on how to use Firefly can be found under the resources menu at the top of the main dashboard.



If you are having any problems with the system, please use the Frequently Asked Questions page below to find out who to contact to discuss these issues with.

Yours sincerely

MR B HOWARD Deputy Headteacher

FREQUENTLY ASKED QUESTIONS

I cannot log into Firefly:

- Ensure you are using the correct email address linked to the College
- Ensure you have activated your account.

Please contact IT Support with any log in queries at itsupport@heathfieldcc.co.uk.

I cannot see any information about my child:

Please contact <u>itsupport@heathfieldcc.co.uk</u> with details of your name and your child's name.

Will we have access to any other information?

We will continue to review the information we put onto Firefly over the next term. An added feature this year will be the ability to see any feedback or marks given in firefly by the teacher for pieces of work. This will not be relevant for all tasks set on Firefly.