30 September 2021 HWD/Manage/SIMSIT/lca

#### Dear Parent/Carer

As you may be aware we use Firefly as a tool for setting homework, classwork and for sharing resources. Students have been trained on how to use firefly in the last two weeks during morning registration and will have training every week over the first term on how to best use the iPad. As parents and carers you will be able to access Firefly to support your child with the completion of their homework. Please use the following details to access your Firefly account. If you have any queries or questions please see the Frequently Asked Questions at the end of this letter.

To log onto the system please visit the College Website <a href="www.heathfieldcc.co.uk">www.heathfieldcc.co.uk</a>. Under the Parent dropdown menu item select "Firefly". This will direct you to the Firefly log in page.

#### STEP ONE **STEP TWO** STEP THREE You will receive an email with a Or log in with Login using your e-mail address or Activate account Or log in with link to □ Office 365 activate your **□** Office 365 To activate your account, enter your e-mail address or username. account. E-mail address or username This will Activate account direct you to Forgotten your passwore the same login window in Step One. Enter your email address that is Log in using present on the College system. Select the green icon "Logging the email in for the first time?..." address and This will be the email address that then choose College communications are your delivered to. password.











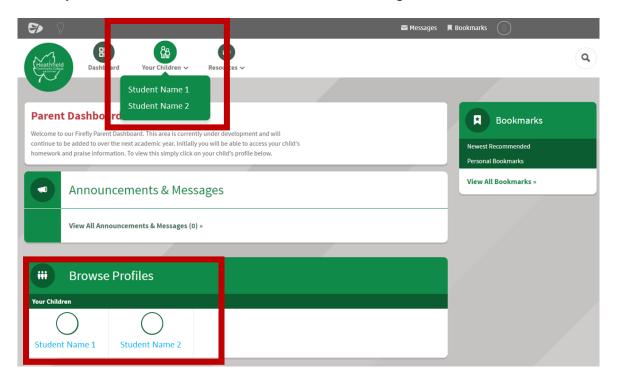






When logged on you will be presented with the Parent Dashboard. This dashboard will give you access to the key features of Firefly for your use.

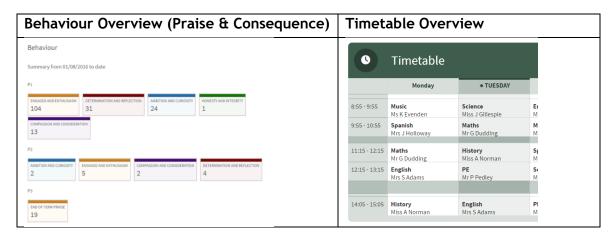
To view information on your child simply click on "Your Children" on the top menu or select your child under the "Browse Profiles" heading.



Viewing your child's profile will enable you to access:

- Praise Data
- Consequence Data (including missed homework and missing equipment)
- Task Information
- Timetable Information
- School Progress Reports

Praise details will be shown using the College P1, P2 and P3 system. The number represents the total number of praises received for each Heathfield Habit and you will be able to see which teacher or subject has awarded the praise. This will be the same for consequence data showing the teacher or subject that has issued a consequence mark. These figures will update overnight when the system updates in College. The timetable will highlight the subject and teacher per day.



## **Tasks Overview**

#### Tasks Set For



Tasks can be set for students to complete in lessons or at home. The title of the task should highlight whether it is classwork or homework and students are able to mark a task as completed. To look at completed tasks please select the link at the bottom of the task details window for further information.

View All Tasks for »

Simple guides on how to use Firefly can be found under the resources menu at the top of the main dashboard.



If you are having any problems with the system, please use the Frequently Asked Questions page below to find out who to contact to discuss these issues with.

Yours sincerely

MR B HOWARD Deputy Headteacher

## FREQUENTLY ASKED QUESTIONS

# I cannot log into Firefly:

- Ensure you are using the correct email address linked to the College
- Ensure you have activated your account

Please contact IT Support with any log in queries at itsupport@heathfieldcc.co.uk

# I cannot see any information about my child:

Please contact <u>itsupport@heathfieldcc.co.uk</u> with details of your name and your child's name.

### Will we have access to any other information?

We will continue to review the information we put onto Firefly over the next term. An added feature this year will be the ability to see any feedback or marks given in firefly by the teacher for pieces of work. This will not be relevant for all tasks set on Firefly.