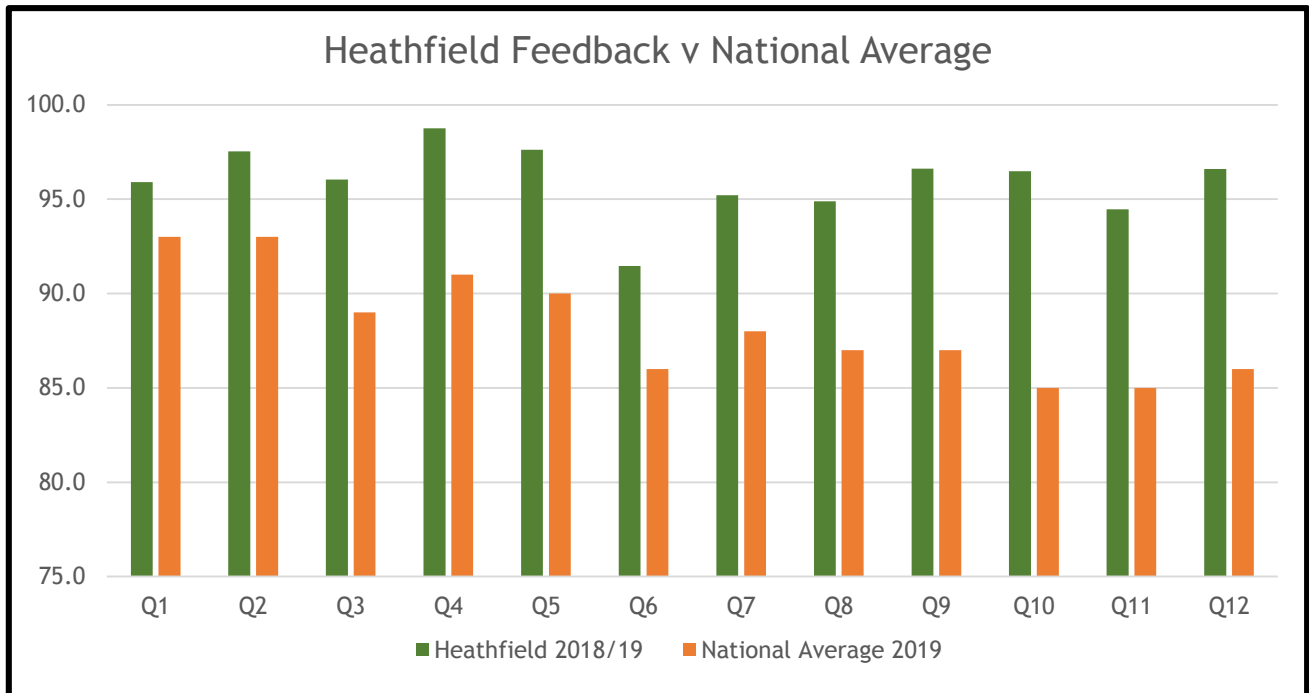


We are extremely pleased to share with you the feedback from over 550 responses to our Parent View questionnaire this year. The chart below shows the positive responses of Heathfield parents, compared to all maintained schools and academies in the country over the past year.



Source: OFSTED parent view responses between 2nd April 2018 and April 1st 2019. Published 28th May 2019.

Positives in 2018/19:

- ✓ More parents strongly agree in 9 out of 13 questions this year
- ✓ Positive feedback significantly ahead of national average
- ✓ Parent Learning Walks brought over 50 parents to see how the school operates on a normal day
- ✓ Over 100 parents who were not able to attend parents evenings in 2017-18 did attend in 2018/19 showing improved engagement.
- ✓ Supporters of Heathfield Community College continues to grow and this year raised more than double previous years' totals

Heathfield Parent Feedback 2018/19

Below is the complete feedback, across all year groups from Parent responses this year. Boxes coloured green represent a greater than 5% or more increase.

Question	Strongly agree	Agree	Don't know	Disagree	Strongly disagree
1. My child is happy at the school	46.7	48.2	1.0	3.0	1.1
2. My child feels safe at the school	63.9	32.7	1.0	1.8	0.7
3. My child is making good progress at the school	43.4	51.5	1.2	3.3	0.6
4. My child is well looked after at the school	48.3	48.7	1.7	0.8	0.5
5. My child is taught well at this school	45.5	49.4	2.8	2.0	0.3
6. My child receives appropriate homework for their age	28.4	57.8	5.3	6.0	2.5
7. The school makes sure its pupils are well behaved	35.6	53.9	5.7	4.0	0.8
8. The school deals effectively with bullying	21.9	40.4	32.6	4.3	0.8
9. The school is well led and managed	41.2	51.6	3.9	3.0	0.3
10. The school responds to any concerns I raise	39.3	44.7	12.5	3.5	0.0
11. I receive valuable information from the school about my child's progress	38.8	53.9	1.7	4.7	0.9
12. Would you recommend this school to another parent?	Yes	96.6	No	3.3	

Areas to develop

Whilst we are rightly proud of the feedback here, we are constantly striving to improve all aspects of the College experience for students and parents. Therefore we will be focussing on the following areas next year:

- Assessment information being available before booking opens for parents' evenings.
- Increasing the use of firefly for up to date information regarding attendance, praise and consequences.
- Continuing to review some key communication home to ensure it is efficient and easy to respond to.